



MINUTES OF MEETING NO.684
QUEENS CROSS HOUSING ASSOCIATION BOARD OF MANAGEMENT
HELD ON 21 November 2023 AT 6.00 P.M
On Zoom

Andrew Burns, Ian Elrick, David Horner, Bronwyn Wyper.

Neil Manley (Director of Finance & Corporate Support), Elizabeth Hood (Depute Director of Neighbourhood Services), Louise Smith (Director of Neighbourhood Services), Fiona Smith (Head of Customer First).

ACTION

1.0 Housekeeping

1.1 Fiona Smith, Head of Customer First. A number of staff and board members were unable to connect to the meeting as a result of a major power outage in the North and West of the City. This included the Association’s office at 45 Firhill Road and a significant number of our properties.

2.0 Welcome and Apologies

2.1 Andrew welcomed everyone to the meeting. Apologies received from John McIntyre.

Apologies, as a result of the power outage were noted for the following; Anne Ramsey, Sadie Gordon, Matthew Millar, Margaret Glass, Shona Stephen, Chief Executive and Alison McKay, Governance Advisor.

3.0 Adjournment of Meeting

3.1 The Head of Customer First confirmed that the meeting was quorate with 4 Board members in attendance however as intermittent power cuts were affecting the connection of several of these members putting the meeting at risk of becoming inquorate. As there were no matters requiring an urgent decision the Chair proposed that the meeting be adjourned, and this was agreed by the board members in attendance. Urgency procedure would be put in place for any decision requiring a decision before the next meeting.

3.2 Board members were asked to submit any questions from the reports being presented tonight to the Business Planning Event on 1st December.

4.0 Date and Time of Next Meeting

4.1 A special rent setting meeting will take place on Tuesday 23 January 2024 online on zoom at 5.30pm.

The next non-performance Board meeting will take place on Tuesday 30^h January 2024 at 6pm.

The meeting ended 6.10pm

I certify that the above minute has been approved as a true and accurate record of proceedings:

Chair: **Date:**