

Scottish Housing Regulator
2nd floor George House
36 North Hanover Street
Glasgow G1 2AD

Tuesday 31 October 2023

Annual Assurance Statement 2023 on behalf of Queens Cross Housing Association Board including subsidiaries in the QC Group.

The Board of Queens Cross Housing Association can confirm that there are no areas of material or significant non-compliance that require to be disclosed in this statement. Through our performance monitoring and independent advice, we have identified areas where we feel improvements can be achieved and action is being taken to address these.

The Board is satisfied that, to the best of our knowledge, the Association is compliant with the requirements of Chapter Three of the Regulatory Framework, the Regulatory Standards of Governance and Financial Management and all duties in relation to tenant and resident safety. In particular, we have gained the necessary evidence-based assurance of our compliance in respect of duties relating to gas, electrical, fire, water and lift safety and our obligations relating to asbestos, damp and mould. We have sought specialist advice and will continue to closely monitor our compliance in these areas to support our assurance. We are assured that Queens Cross has the necessary arrangements in place to identify any risks to compliance in the course of the conduct of our business and governance arrangements.

We have gained this assurance from reports, policies, advice and information which the Board monitors and scrutinises on an ongoing basis throughout the year to provide continuous assurance of compliance. Additionally, the evidence in the board portal incorporates relevant documents and information that contribute to our assurance, and which form the structure of the Association's business and governance activities.

In reviewing our compliance with the Regulatory Framework, we are assured that we have established appropriate systems for the collection of equalities data. We are assured that we are working towards using this data to take account of equality and human rights issues in our decisions, policy-making and day-to-day service delivery.

We will continue to monitor our business plan, budget and financial assumptions in the context of the ongoing economic situation. We are confident that, taking account of the current economic and social environments, we continue to meet our responsibilities to our tenants, service users, regulators and funders. Our Business Plan reflects the regulatory guidance that was current at the time of its preparation, and we will take account of updated regulatory advice as we monitor and review our Business Plan in the context of any changing situation.

We undertake to notify the SHR should there be any supplementary information or changes to the assurances reported in this statement and will make this statement available to our tenants and stakeholders by publishing it on our website.

As Chair, I was authorised by the Board at a meeting held on 31 October to sign and submit this Assurance Statement to the Scottish Housing Regulator.

Chair's signature
Date 31/10/23

