



Queens
Cross
Housing
Association



The Home Team

For supported
housing tenants
who need help
with small
household tasks

Support with household tasks you can't do on your own



Whether it's changing a lightbulb, moving heavy furniture, installing a vacuum cleaner belt or fitting a key safe, some of us need a little help with everyday jobs.

If you receive a supported housing service from us, and don't have family or friends nearby to lend a hand, just get in touch with the Home Team - a brand new, free service.

Ask us to ...

- Hang curtains and install window blinds
- Change light bulbs and lampshades
- Tune your television
- Connect a washing machine
- Move heavy furniture
- Fit a new toilet seat
- Assemble small items of flatpack furniture
- Install a key safe
- Deal with any trip hazards, such as a loose carpet
- Put out large items of waste for collection
- Fit a new belt on your vacuum cleaner

The services provided by the Home Team are completely free. All you need to do is supply the materials.



To book your job, call
0808 143 2002

and tell us you're looking for
the Home Team service.

We're open Monday to
Friday, from 9am-5pm.

Generally, we aim to get the job done within
10 working days. To make sure we're getting
the service right, we'll ask you to fill out a short
survey after we complete your job.

